

Saturday 29th October 2022		Sunday 30th October 2022		Monday 31st October 2022	
Maximising Practice and Staff Growth		HR Headaches and Mitigating Risk		Financials, WHS and Clinic IT	
08:30 - 10:30 Session					
Chair	Lucy Peters, Chair PM Advisory Group	Chair	Stasia Jeffries, PM Advisory Group	Chair	Peggy Ekeledo-Smith, PM Advisory Group
08:30 - 09:00	Congress Opening Speaker: Prof Ben Hamer (Great Hall 2)	08:30 - 09:20	Risk Management + Severing the Dr Patient Relationship Angela Mason-Lynch, Avant Mutual	08:30 - 09:00	ASO Panel Discussion - Send the Eagle Home Peter Sumich, Jane Griffiths + Geoffrey Broadhead
09:10 - 09:20	Physio (short stretching session)			09:00 - 09:40	Co-Management between Practice and Hospitals Jane Griffiths, Day Hospitals Australia
09:20 - 09:30	Welcome and Housekeeping (room change to M3) Practice Manager's Advisory Group			09:40 - 10:20	Awards, Contracts and Payroll knowledge - Is your Practice Fair Work Compliant? - Case Study George Sotiris, Health Industry Employment Services
09:30 - 09:40	UNEP/AAPM Prize Giveaway Maralan Southern, UNE Partnerships	09:20 - 09:30	Sponsor Speaker: Nexus Hospitals Why patients forget what we tell them (and how we can help them remember) - Kylie Harris	09:40 - 10:20	Sponsor Speaker: The Wesley Pharmacy Risk reduction through BOP - Ophthalmic Support Services (Fridges/PBS Admin support/Coldchain Logistics/Monitoring) - David Brand, CEO
09:40 - 10:30	Your practice numbers & the MBS review Brad Horsburgh, Northside Eye Specialists	09:30 - 10:30	Work/Life Balance and Workplace Flexibility David Wenban, Australian Health Industry Group	10:20 - 10:30	
10:30 - 11:00	MORNING TEA	10:30 - 11:00	MORNING TEA	10:30 - 11:00	MORNING TEA
11:00 - 12:30 Session					
Chair	Michelle De Guia, Deputy Chair PM Advisory Group	Chair	Stasia Jeffries, PM Advisory Group	Chair	Peggy Ekeledo-Smith, PM Advisory Group
11:00 - 11:15	Physio (short stretching session)	11:00 - 11:40	Payroll Tax David Wenban, Australian Health Industry Group	11:00 - 11:05	Physio (short stretching session)
11:15 - 11:25	Self Introduction Mark Carmichael, RANZCO CEO			11:05 - 11:40	Mental Health in the Workplace (EAP) Aoife Sheils, Converge International
11:25 - 11:40	IT & Cybersecurity Ian, Dox			11:40 - 12:25	Workplace Health and Safety Dominique Egan, AMA New South Wales
11:40 - 11:50	Sponsor Speaker: Inservio Where is Everybody? Growing an Ophthalmology practice in 2023, William Pastega	11:40 - 11:50	Sponsor Speaker: Zeiss Effective Data Management in my practice – Cataract Workflow solution (EQ) - Inez Hsing	11:40 - 12:25	
11:50 - 12:30	Confrontational Conversations Tracey Gardiner, Health Industry Employment Services	11:50 - 12:30	Privacy & IT David Wenban, Australian Health Industry Group	12:25 - 12:30	Sponsor Speaker: Guide Dogs QLD When to refer a client to Guide Dogs - Elisha Roberts
12:30 - 13:30	LUNCH	12:30 - 13:30	LUNCH	12:30 - 13:30	LUNCH
13:30 - 15:00 Sessions					
<i>Note:</i>	<i>Room change to main congress program to Great Hall 1</i>	<i>Note:</i>	You may wish to attend the Professional Development Stream (Registries/Audit) session (Great Hall 1)	<i>Note:</i>	You may wish to attend the Professional Development Stream (Changing Ophthalmology for a sustainable future AND Patients - beyond the eyes) session (Great Hall 1)
		Chair:	Gail Drennan, PM Advisory Group	Chair:	Ingrid Durkin, PM Advisory Group
13:30 - 15:00	Professional Development Stream Session The Business of The Eye (Great Hall 1)	13:30 - 14:10	Maximising Growth Tim Roberts, University of Sydney	13:30 - 13:35	Physio (short stretching session)
		14:10 - 15:00	Ophthalmology 101 - a guide to triaging referrals and more' Jane Schuller, Orthoptics Australia	13:35 - 14:10	Focus on a Fellow' Kristopher Rallah-Baker, FRANZCO
15:00 - 15:30	AFTERNOON TEA	15:00 - 15:30	AFTERNOON TEA	15:00 - 15:30	AFTERNOON TEA
15:30 - 17:00	Professional Development Stream Session Health and Wellbeing (Great Hall 1)	15:30 - 17:00	Speed Dating Session Practice Manager's Advisory Group	15:30	End of day 3